



# STERLING INFLATABLES

## Customer Operating & Safety Procedures

We hope you are looking forward to having hours of excitement and fun with your inflatable. There are a number of operating and safety procedures we would like to bring to your attention to ensure everyone has a great time!

### Inflatable Operating Procedures

Sterling Inflatables will have set your inflatable up and ensured the unit is ready for use. For your information, please note the following:

- To inflate/deflate the inflatable turn the blower on/off using the switch located on the blower unit
- The inflatable should only be plugged into a GFCI power outlet
- Undertake checks every hour to ensure the anchors are secured into the ground and the blower tube is securely attached
- In the event of rain, high winds (more than 20mph), thunder & lightening please ask all people to leave the inflatable, switch off the blower and unplug the extension cord from the power outlet
- Impact mats have been provided. Please ensure that all entrances/exits have at least 4 feet of protection with the mats at all times
- If you notice any part of the inflatable has deflated, evacuate all children and switch off the blower. Please call Sterling Inflatables immediately
- In the event the blower stops working, the inflatable will slowly start to deflate. For slides over 15 feet in height a siren will be attached. Please follow these steps:
  - Remain Calm! There will be plenty of time for the children to exit the inflatable safely
  - Check the power cord has not been pulled from the socket
  - Check the inflatable blower tube has not become disconnected from the blower and is securely tightened
  - Check the GFCI power outlet and push the breaker reset button

## Safety

- Always maintain adult supervision (minimum 18 years old)
- Do not deflate the unit with people inside
- Do not allow any rough play, such as flips, wrestling both in and around the inflatable
- The following items are not allowed in the inflatable unit:
  - No shoes, sneakers, flip flops or sandals
  - No food, candy, beverages or gum
  - No eyeglasses or jewelry
  - Sharp objects must be removed before entering
- Children of the same age and/or size should only use the inflatable at any one time
- Do not exceed the maximum number of occupants in bounce houses
- On slides do not allow children to congregate at the top of the slide
- Do not enter if you are pregnant or have physical problems
- Do not allow parents to play in/on the inflatable at the same time as children
- Children under the age of 2 years are not allowed to play on the inflatable
- Spray/Silly string is not permitted in or around the inflatable

Should you have any issues, concerns or questions on the inflatable please contact  
Sterling Inflatables on 910-226-2207